

Solid Sound™ Warranty

Solid Sound™ is warranted to the original purchaser, for the entire warranted life of the Wood or Laminate flooring under which Solid Sound™ is installed. Solid Sound™ warrants full replacement cost of professionally installed laminate or Wood flooring and Solid Sound™ to the original purchaser of Solid Sound™ where it is determined that Solid Sound™ was solely responsible for sub-standard performance.

Solid Sound™ warranty excludes any financial responsibility for special indirect, incidental, or consequential damages arising from repair or replacement.

This warranty does not apply under the following:

- Failure to install Solid Sound™ according to instructions
- Failure to install flooring according to manufacturers instructions
- Accidents, misuse or abuse
- Exposure to extreme heat
- Exposure to excessive weight
- Failure of Solid Sound™ installation sites meeting IIC lab test ratings.

(So called “FIIC” tests are site specific and rarely meet Lab conditions owing to variations in site installation and construction)

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